



Mental Health - Care & Research
Santé mentale - Soins et recherche

External postings

Important notice for current employees

If you are a current employee (including those active and on leave), please apply on the [internal postings](#)

careers page. Please note, if you apply to the external posting while an internal posting is open, your application will not be considered or reviewed for the purposes of the internal competition.

All applicants for any vacancies at The Royal Ottawa Health Care Group must be fully vaccinated to be considered for any positions. Any new hires, prior to their first day of employment, will be required to provide proof they have been fully vaccinated, or present supporting documentation of a valid exemption in accordance with the Ontario Human Rights Code.

Check out these tip sheets from our human resources team:

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Peer Support Worker (TPT 0.4 FTE)

Peer Support Worker • Ottawa, Ontario

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Position Information

Posting Number:	ROM24-184E
Title:	Peer Support Worker (TPT 0.4 FTE)
Position Status:	Temporary Part-time
Contract End Date:	11/15/2024
FTE:	0.4
Job Schedule:	Days/Evenings
Department:	Client & Family Relations
Union:	OPSEU Local 479
Site:	Royal Ottawa Mental Health Centre
Number of Vacancies:	2

About The Royal

As one of Canada's foremost mental health care and academic health science centres, The Royal has a clear purpose: to get more people living with mental illness into recovery faster. This is at the core of everything we do and it is driven by the passion, focus and dedication of our employees. From day to day, the work that we do transforms

and it is driven by the passion, focus and dedication of our employees. Every day, the work that we do transforms the lives of people with mental illness through specialized mental healthcare, advocacy, research and education.

Purpose:

Under the guidance and support of the Client and Family Hub, the Family Peer Support Worker provides recovery-based peer support services and outreach support to family members of individuals in clinical programs offered by the Royal Ottawa Health Care Group. This position serves as a family advocate (advocating with NOT for) and support the family while other team members focus on the individual. The Family Peer Support worker performs a wide range of tasks to assist the family who support their family member. This includes supporting family with finding needed resources, assisting families with understanding, and developing family goals and plans and supporting them while they support their family member as requested by the family. One to one peer mentoring and group peer support for the family. The Family Peer Support Worker role models wellness and recovery, ongoing coping skills from a family perspective. The Family Peer Support Worker offers a family perspective to the clinical team with the purpose of supporting their understanding of family perspectives.

Duties:

- Work one to one with family members to support them in the development and achievement of self-determination, personal growth and empowerment and their own individual recovery goals.
- Speak from the perspective of a family member, providing input and sharing of personal experiences regarding supporting a family member with mental health/substance use issues
- Inform families on community resources, including housing, employment, education, transportation, recreation, health, and other resources to support the needs of both the families as well as supports to support the needs of the individual.
- Share aspects of one's lived expertise in a way that is helpful to the family they are supporting, while demonstrating the values of peer support.
- Coordinate and/or provide Peer Service activities including, but not limited to providing connection to supports in the community as well as at recovery education programs, facilitate family peer support groups as scheduled, outreach to families and community.
- Attend case conference meetings for the purpose of supporting the family upon request of the family.
- Coordinate and/or provide Peer Service activities including, but not limited to providing connection to supports in the community as well as at recovery education programs, facilitate family peer support groups as scheduled, outreach to families and community.
- Attend case conference meetings for the purpose of supporting the family upon request of the family.
- Possess an understanding, belief, and commitment to wellness/recovery.
- Believe in the recovery potential of all people with mental health and substance use challenges and be committed to the philosophy of peer support.
- Maintain ethical and professional conduct in accordance with the MHCC Guidelines to the Practice and Training of Peer Support.
- Works in a manner that is in compliance with staff and patient/client safety practices, policies and procedures of The Royal.
- Ensures a work environment that is conducive to the Royal's Anti-Racism, Harassment, Discrimination-Free Workplace and work safety policies and practices.
- Demonstrates commitment to health equity, values diversity and contributes to an inclusive working environment.

Qualifications:

- Personal history as a family member supporting a family member who has/had mental health or co-occurring mental health and substance use challenges.
- High School Diploma required.
- Current certification as a Peer Support Worker. NOTE: if not, you will be required to complete this certification within 2 years.
- Ability to manage time, complete tasks accordingly.

- Communication skills (written and oral), organizational ability, critical thinking, and goal setting skills.
- Excellent interpersonal skills including active and reflective listening skills.
- Must be self-motivated and possess the ability to work independently and within a team.
- Effective conflict resolution skills.
- Computer literacy.
- English level A- is mandatory in oral expression, oral comprehension, reading comprehension and written expression. Bilingual (English/French) is considered an asset.

Salary Range: 31.69 to 37.26 per hour

Additional Information

- All applicants must provide a recent resume that clearly indicate that they meet the required qualifications.
- Please apply by clicking on the **Apply** button below.
- The Royal sincerely thanks all applicants for their interest in a career with us; however, only those applicants selected for an interview will be contacted.
- All new hires will be required to obtain a clear and valid Criminal Record or Vulnerable Sector Records Check as a pre-condition of employment.
- The Royal is an equal opportunity employer. Upon request, accommodations due to a disability are available throughout the recruitment process.

Apply

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